## Office of Inspector General United States Department of Education

## Report Fraud, Waste & Abuse

The OIG Hotline is available for anyone who knows of or suspects fraud, waste, abuse, mismanagement, or violations of laws and regulations involving ED funds or programs. This includes allegations of suspected wrongdoing by ED employees, contractors, grantees, schools and school officials, persons in positions of trust involving ED funds or programs, collection agencies, recipients of student financial assistance, or lending institutions. If you have knowledge of any wrongdoing involving ED funds or operations, let us know!

OIG Hotline at 1-800-MIS-USED (1-800-647-8733)

Operators are available\*: Monday and Wednesday: 9:00 a.m. – 11:00 a.m. EST Tuesday and Thursday: 1:00 p.m. – 3:00 p.m. EST



## Before You Tell it to the Inspector General

I got a beef wit the system!

I take now?

What steps should

- ✓ Be sure you have a problem, not just a peeve.
- Give your chain of command a chance to solve the problem.
- ✓ If IG assistance is needed, contact your local IG first.
- ✓ Be honest and don't provide misleading information.
- Keep in mind that IGs are not policy makers.
- ✓ Keep in mind that IGs can only recommend, not order a resolution.
- ✓ Remember IGs can only resolve a case on the basis of fact.
- ✓ Don't expect instant action on your request...Be patient.
- ✓ Be prepared to take "No" for an answer.